

Conversion of Non-Expiry COVID Paper Punch Cards

The County Commissioners adopted [Resolution #R20250260](#) to establish a method for riders with non-expiry COVID punch cards to convert the remaining rides to the electronic ticketing system. Riders with these tickets may continue using the paper punch cards through the end of 2025; however, these must be converted to the electronic ticketing system to keep using the remaining rides after December 31, 2025.

Appointments will be required to convert rides to the e-ticketing system. Appointments will be available starting December 1, 2025. Please see more information below on what you need to know:

Conversion Process

- Non-expiry paper punch cards are fully transferable through December 31, 2026.
 - If you transfer your paper punch card, be aware it will need to be converted to e-tickets to be used after January 1, 2026.
 - You do not have to be the original purchaser of the paper punch card to request conversion.
- Converted e-tickets will remain non-expiry and will be fully transferrable until used.
- Converted e-tickets will be issued to your app, via text, and email. Printed QR codes will only be available on request.
- Deadline: All non-expiry paper punch cards must be converted by December 31, 2026.
 - After this date, all unconverted rides will be forfeited.
- Conversions will be on ride-for-ride basis; for example, if you have 10 remaining rides on a non-expiry paper punch card, you will be issued a multi-ride e-ticket for 10 rides with no expiration date.
 - Peak and non-peak paper punch cards will be treated equally such that converted e-tickets can be used year-round regardless of season.
 - Unused vehicle rides will only be converted to vehicle e-tickets and unused passenger rides to passenger e-tickets, etc.
 - Monetary refunds will not be issued.

Appointments

- Appointments required: Call (360) 416-1466 or email ferrycomments@co.skagit.wa.us.
- Hours: Monday–Thursday, 8:00 a.m.–4:00 p.m. (excluding holidays/county closure days).
- Start date: Appointments begin December 1, 2025.
- Location: Anacortes Ferry Terminal, 500 I Avenue, Anacortes, WA 98221.

- In-person only: You must bring and surrender your punch cards at the appointment.
- Conversion cannot be done virtually, by phone, or at the Mount Vernon Continental Administration office.

Ferry Rider FAQ: Non-Expiry COVID Punch Cards & E-Tickets

Conversion is only available to holders of COVID-era non-expiry paper punch cards. Holders can be original purchasers or anyone to whom a non-expiry paper punch card has been transferred.

Why do I have to convert my punch card? Why can't I just keep using my paper one?

For tracking purposes, all data regarding ticket sales and scanning has been moved to Anchor. We cannot track paper punch card usage in our scanning reports; therefore, we are moving everything to the electronic system.

Can I still use my paper punch cards?

You may continue using your non-expiry COVID paper punch cards through December 31, 2025.

What happens after December 31, 2025?

Starting January 1, 2026, any non-expiry paper punch cards not converted will be unusable until converted to e-tickets. Holders of non-expiry punch cards have until December 31, 2026, to convert remaining rides.

What happens after December 31, 2026?

Nonconverted non-expiry paper punch cards will be invalid, and remaining rides will be forfeited. We recommend converting unused rides, so you don't lose them.

Are paper punch cards and e-tickets transferable?

Yes. Non-expiry paper punch cards are transferable through December 31, 2026, and non-expiry e-tickets are transferable until used.

How do I convert my punch cards to e-tickets?

- Make an appointment by calling (360) 416-1466 or emailing ferrycomments@co.skagit.wa.us.
- Appointments are available Monday–Thursday, 8:00 a.m.–4:00 p.m. (excluding holidays or county closure days).

- Conversion appointments begin December 1, 2025.

Where do I go for my appointment?

All conversions must be made in person at: Anacortes Ferry Terminal 500 I Avenue, Anacortes, WA 98221

Can I convert my punch cards online or by phone?

No. Conversion cannot be completed virtually, over the phone, or at the Mount Vernon Continental Administration office. You must come in person to the Anacortes Ferry Terminal.

What should I bring to my appointment?

Bring all remaining punch cards. Once converted, they will be surrendered, and your rides will be transferred to non-expiry e-tickets.

When should I schedule my conversion?

You can schedule anytime between December 1, 2025, and December 31, 2026. We recommend booking early.

Will you exchange partially used paper punch cards?

Yes, partially used unexpired COVID-era punch cards can be converted.

Can I change ticket types when I do the conversion?

No; ticket types will be converted like-for-like; for example, unused vehicle rides will only be converted to vehicle e-tickets and unused passenger rides to passenger e-tickets.

Will my converted e-tickets expire?

Once converted, the e-tickets will not expire and will be valid until used.

Does it matter if my paper punch cards are designated peak/non-peak?

It does not matter for conversion. Peak and non-peak paper punch cards will be treated equally such that converted e-tickets can be used year-round regardless of season.

Can I request a refund in lieu of conversion to e-tickets?

No; remaining unused rides must be converted; monetary refunds will not be issued.

What format will my new e-tickets be?

Converted e-tickets will be issued to your app, via text, and email. Printed QR codes will only be available on request.